Login to accessgrsi.bgrs.com

In the ticket you will receive the environment which to create the account for , an account to mirror while granting access as well as the Team ID.

Example

* QA iZone
* QA iZone User Access
* Training iZone
* Training iZone User Access
* Prod iZone
  + Note there is no icon for Prod iZone user Access. What you can do is once you launch Prod iZone you can open another tab in the IE Window and enter the url ttp://izone/useraccess/default.aspx to access Prod iZone User Access.

A screenshot of a computer

Description automatically generated

In iZone under the System Admin menu launch “Profile Maintenance”. Graphical user interface, table

Description automatically generated

In Profile Maintenance enter the ID of the mirror account provided in the Login ID field and then click on list:

Graphical user interface, application, Word

Description automatically generated

In the list tab select the username and then click on Details

Graphical user interface, application

Description automatically generated

Here you will need to capture user specific details which you will need to apply to the new user account you will be creating. Taking a screenshot for reference is recommended.

* Team
* User Group
* Approval Rights
* Language
* Client Access
* Role

Graphical user interface

Description automatically generated

Next is to obtain the mirror account permissions. To do so open iZone User Access, enter the user ID into the Search Users field and click Go. Take a screenshot as well.

Graphical user interface, text, application, email

Description automatically generated

At this point we are now ready to create the new user with the captured attributes in the previous steps. Go back into iZone > Profile maintenance screen. Enter the new user’s ID in the Login ID field and then click list.

Graphical user interface, application, Word

Description automatically generated

If no record is displayed, we know user does not already exist. At this point click on the Add button

Graphical user interface, application

Description automatically generated

Populate the below fields with the data collected in your previous screenshot:

* Team
* User Group
* Approval Rights
* Language
* Client Access
* Role

For user’s personal attributes reference AD for:

* Login ID
* First name
* Last name
* Email Address

Once completed click on Save

Graphical user interface

Description automatically generated

Click highlight the new user account and click on UpdateGraphical user interface, application

Description automatically generated

Click on Web Access

Graphical user interface

Description automatically generated

**NOTE IMPORTANT.** Copy the DB Access Key value into the USER ID Field and then click save.

Graphical user interface

Description automatically generated

Click on Update

Graphical user interface

Description automatically generated

Go into User Setup and search the new user ID you created. Once you pull up the account add the permissions from the screenshot and click save

**NOTE:**  If you ever need to add “IRP.IRPWEB.ReportingSystem” please inform Application Engineer as they will need to submit a DBCR.

Graphical user interface, text, application

Description automatically generated

Now click on the Edit button and update the Password Expiry On to match the expiry date and then click save

Graphical user interface, application

Description automatically generated

Click Save and then validate with the user.Graphical user interface, text, application, email

Description automatically generated